**Education**

**Salesforce University**

Administration Essentials for New Admins

**University of Tennessee** Knoxville, TN

Animal Science and Psychology

(Fall 2009-Spring 2012)

Bachelor's degree pending

**University of Kentucky** Lexington, KY

Biology and Psychology

(Fall 2007-Spring 2008)

**Experience**

**VetCloud CRM**

*Salesforce Administrator* *Intern* (July 2017-present) Woodland Hills, CA

● Setup and configuration of the Salesforce application

● Setting up and managing users

● Security and Data Access

● Object Customization

● Managing Data

● Reports and Dashboards

● Automation-Lightening Process Builder and Workflow Rules

● Importing/Exporting Data using Import Wizard and Apex Data Loader

**Rose Bowl Aquatics Center** Pasadena, CA

*Aquatic Therapist* (July 2015-present)

● One-on-one aquatic therapy focusing on water safety, therapeutic

exercise and behavior modification for special needs children/adults

● Adaptive water safety instruction

● Coach-Rays Special Needs Swim Team

● Aquatic Fitness Professional-Certified (Arthritis, MS, Parkinson's, pre/post natal, shallow water, deep water, circuits, intervals, kickboxing, AcquaPole)

● Proficient in exercise anatomy and physiology and how it relates in the aquatic environment

● Fitness/Therapeutic Exercise programming

**University of California, Los Angeles** Los Angeles, CA

Instructor-Recreation Department

*AEA Aquatic Fitness Professional*

● Teaching (Arthritis, MS, Parkinson's, pre/post natal, shallow water, deep water, circuits, interval, add on choreography, etc)

● Proficient in exercise anatomy and physiology and how it relates in the aquatic environment

● Exercise programming

**Motion Picture and Television Fund** Woodland Hills, CA

*Aquatic Fitness Intern* (April 2015-June 2015)

● Observed and participated in multiple, different aquatic class formats

● Teaching (arthritis, shallow water, deep water, circuits, interval, add on choreography, etc)

● Proficient in exercise anatomy and physiology and how it relates in the aquatic environment

● Exercise programming

**Animal Emergency, Critical Care and Referral Center** Knoxville, TN

*Veterinary Assistant* (September 2009-February 2014)

● Treatment and care of ICU patients

● Lab Work (blood, fecal)

● Digital radiography

● Assist with surgery/ monitoring anesthesia

● Laceration repairs

● NG tube placement

● Blood draws, IV catheters, MILA Central Lines

● Urinary catheters (male/female, canine/feline)

● Reception duties

● Drug calculations/CRI calculations

**Forms Connection Inc.**  Agoura Hills, CA

*Part Time Office Manager* (2002-2006)

● Accounts Payable/Receivable

● Data Entry

● Multiple Phone Lines

**Certifications**

AEA Aquatic Fitness Professional-Certified

SCW Sports Nutrition Certification

AcquaPole Level 1 Tone, Boxing Bag and Elastic Band-Certified

American Red Cross First Aid/AED/CPR Certification for Healthcare Professionals

Aquatic Therapy and Rehabilitation Institute Certified Aquatic Therapist-pending

**Volunteer** Blount County Animal Shelter Knoxville, TN

*Vet Assistant*

*(2010-2014)*

University of Kentucky Lexington, KY

Emergency Department-Volunteer

(2007-2008)

Agoura Animal Shelter Agoura Hills, CA

*Cat Volunteer*   
(1999-2007)

**Activities** Santa Barbara Salesforce User Group Co-Leader

Los Angeles Women in Tech Group-Member

Pre-Veterinary Club

TN Collegiate Horseman’s Association

University of Tennessee Equestrian Team

Civic Engagement Community at the University of Kentucky

Project Health-University of Kentucky

Alpha Phi Omega-University of Kentucky

**References**

Donald Bohrisch

Salesforce Developer/Consultant

Deloitte Digital, LLC

314-365-1114

Justin Raines

Salesforce Administrator

InTouch Health

805-865-4294

Alethea Crespo

Physical Therapist, MPT

Director of Therapeutic Programming

Rose Bowl Aquatics Center

626-487-4411